# Community Paramedicine Provider Training

2017



# Objectives

# **Objectives**

- Navigate through the Provider Web Portal (www.medicaid.nv.gov)
  - Locate Billing Guidelines and Manuals
  - Search Fee Schedule
- Understand qualifications to become a Nevada Medicaid Provider
- Enroll in Nevada Medicaid
- Learn about covered and non-covered services
- Navigate Electronic Verification System (EVS) Web Portal
- Understand benefits of Electronic Data Interchange (EDI) claims submission

# **Provider Web Portal**

## Provider Web Portal: http://www.medicaid.nv.gov



#### System Requirements

To access the Electronic Verification System (EVS), you must have internet access and a computer with a web browser. (Microsoft Internet Explorer 9.0 or higher, Mozilla Firefox, or Google Chrome is recommended.)





Thank you for your participation in Nevada Medicaid and Nevada Check Up.

policy changes and billing procedures.

Authorization Criteria DHCFP Home EDI Enrollment Forms and Information EVS User Manual Online Provider Enrollment

Reminder of Requirements Regarding Ordering, Prescribing or Referring Provider on Claims

Questions (FAQs) [Review]

Step 1: Highlight "Providers" from top blue tool bar.

Step 2: Select "Billing Information" from drop-down menu.

# **Billing Manual (continued)**

#### **Billing Information**

ICD-10 Codes Must Be Used on Claims with Dates of Service on or after October 1, 2015. Are You Ready?

Attention All Providers: Requirements on When to Use the National Provider Identifier (NPI) of an Ordering, Prescribing or Referring (OPR) Provider on Claims [Web Announcement 850]

ICD-10 Frequently Asked Questions [Review Now] FAQs: National Correct Coding Initiative (NCCI) Claim Review Edits [Review Now] Clinical Claim Editor FAQs Updated December 5, 2011 [Review Now] Third Party Liability Frequently Asked Questions [Review Now]

#### **Paper Claim Form Instructions**

The following instructions are for paper claims. For *electronic* claim requirements, technical professionals can refer to Companion Guides for transactions 837D, 837I and 837P.

For Archives Click here

Title	Last Update
ADA (Version 2012) Claim Form Instructions	01/28/16
CMS-1500 (02-12) Claim Form Instructions	05/18/15
UB Claim Form Instructions	05/30/17

#### **Claim Form Instructions**

Title	File Size	Last Update
Billing Manual	2 MB	07/24/2017

Billing	Manual
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#### 32 Ambulance, Air or Ground

10/25/16

#### Provider Type 32 Billing Guide

# **Fee Schedule**

#### Featured Links

Authorization Criteria

**DHCFP** Home

EDI Enrollment Forms and Information

EVS User Manual

Online Provider Enrollment

Provider Login (EVS)

Prior Authorization

Search Fee Schedule

Search Providers

Search Fee Schedule allows the provider to determine the rate of reimbursement for procedure codes

# Fee Schedule (continued)



Nevada Department of Health and Human Services

Contact Us | Login

Division of health care Financing and Policy Provider Portar	
ome	
Resources > Search Fee Schedule Wednesday 07/26/2017 10:09 AM	4 PST
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AMA Disclaimer of Warranties and Liabilities	~
* I accept I have read and agree to the Terms of Agreement	
Submit Cancel	

#### Step 1: Click "I Accept"

Step 2: Click "Submit"

## Fee Schedule (continued)

Resources > Search Fee Schedule

Wednesday 07/26/2017 10:12 AM PST

?

#### Search Fee Schedule

#### \* Indicates a required field.

Select a code type, then enter the procedure code or description and provider type.

- This page is used only for Nevada Fee For Service (FFS) rates.
- The fee displayed to the user as a result of the search may not be the amount the provider receives; Information on the claim may affect actual fee amount. The
  information contained in the schedule is made available to provide information and is not a guarantee by the State or the Department or its employees as to the present
  accuracy of the information contained herein. For example, coverage as well as an actual rate may have been revised or updated and may no longer be the same as
  posted on the website.
- Revenue code pricing for inpatient and nursing home provider types 011, 013, 019, 051, 056, 063, 065, 075, and 078 that is specific to a provider is not available through the Fee Schedule. Provider specific rates override the fee schedule. In addition, fees are not currently available for PT 064.
- · Modifier and specialty do not affect ASC and ESRD bundled rates, so the modifier and specialty will not be used or displayed in the search results for these rates.

Financial Payer and Benefit *Code Type *Procedure Code or Description <del>0</del>	Nevada Medicaid Title XIX Fee For Service Select 🗸	
*Provider Type 0 Modifier 0 Provider Specialty 0		
Search Reset		

Step 1: Select Code Type from drop-down menu (Dental, Medical or Revenue)

Step 2: Input Procedure Code or Description (See Billing Guide for Codes)

Step 3: Input appropriate Provider Type

Step 4: Click "Search"

## Fee Schedule (continued)

#### \* Indicates a required field.

Select a code type, then enter the procedure code or description and provider type.

- This page is used only for Nevada Fee For Service (FFS) rates.
- The fee displayed to the user as a result of the search may not be the amount the provider receives; Information on the claim may affect actual fee amount. The
  information contained in the schedule is made available to provide information and is not a guarantee by the State or the Department or its employees as to the present
  accuracy of the information contained herein. For example, coverage as well as an actual rate may have been revised or updated and may no longer be the same as
  posted on the website.
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- Modifier and specialty do not affect ASC and ESRD bundled rates, so the modifier and specialty will not be used or displayed in the search results for these rates.

<b>Financial Payer and Benefit</b>	Nevada Medicaid Title XIX Fee For Service
------------------------------------	---

*	Code Type Medical 🗸						
*Procedure Code or De	*Procedure Code or Description  90460-Im admin 1st/only component						
*Provi	der Type 🖲 032-Ambulance, Air o	r Ground					
	Modifier 🛛						
Provider	Specialty 🛛						
Search Re	set						
Search Results							
					Total	Records: 1	
Procedure	Provider Type	Provider Specialty	Modifier	<u>Fee</u> <u>Amount</u>	<u>Age</u> <u>Restrictions</u>	Effective Date ▼	
90460-Im admin 1st/only component	032-Ambulance, Air or Ground	000-No Specialty		\$18.82	REGULAR	7/1/2016 - 12/31/9999	

#### Review the "Effective Date" for most current rates of reimbursement

# Qualifications to become a Nevada Medicaid Provider

# Qualifications

### Community Paramedicine Provider Qualifications

- Licensed/Certified within the State of Nevada
  - Emergency Medical Technician (EMT)
  - Advanced Emergency Technician (AEMT)
  - Paramedic
  - Community Paramedic

### Required Endorsement

- Community paramedicine endorsement from the Nevada Division of Public and Behavioral Health (DPBH), Office of Emergency Medical Services; or
- Community paramedicine endorsement from the Southern Nevada Health District's Board of Health

# **Qualifications (continued)**

- Must be enrolled as a Nevada Medicaid Provider and employed by a permitted Emergency Medical System (EMS) agency.
- Must possess a scope of service agreement, based upon the paramedic's skills, with the Medical Director of the ambulance service under which they are employed.
- The Medical Director of the ambulance service who holds a scope of service agreement with a community paramedic must be enrolled as a Nevada Medicaid Provider.
- The ambulance service needs to have a medical director that is a physician. The physician definition is in NAC 450B.205:
  - NAC 450B.205 "Physician" defined. (NRS 450B.120) "Physician" means a physician licensed pursuant to Chapter 630 or NRS or an osteopathic physician licensed pursuant to Chapter 633 of NRS

# **Enroll in Nevada Medicaid**

# Enroll with Nevada Medicaid through the Provider Web Portal <a href="http://www.medicaid.nv.gov">http://www.medicaid.nv.gov</a>



#### Nevada Department of Health and Human Services

**Division of Health Care Financing and Policy Provider Portal** 



#### **Provider Enrollment**

#### **Provider Enrollment Online Application**

Effective December 1, 2015, the web-based Online Provider Enrollment Portal is available for providers to complete new enrollment in Nevada Medicaid, revalidation and provider changes.

#### **Required Enrollment Documents**

- Provider Enrollment Information Booklet: All providers will need the information contained in this booklet, which includes
  common enrollment questions and information about out-of-state providers and provider groups.
- Enrollment Checklists: Copies of certain documents must be included with your Provider Enrollment Packet (e.g., copy of
  professional certification, proof of insurance, background check). The Enrollment Checklists show required documentation for
  each provider type.
- Business Associate Addendum (NMH-3820): This document must be signed and submitted with your Provider Enrollment/Re-Enrollment Packet if it is listed on the Provider Enrollment Checklist for your Provider Type and when requested by the Division of Health Care Financing and Policy (DHCFP) or Nevada Medicaid.
- Advance Directives Compliance Self-Evaluation & Certification (NMH-3827): This form must be completed and submitted to DHCFP if it is listed on the Provider Enrollment checklist for your Provider Type.
- Civil Rights Compliance Self-Evaluation & Certification (NMH-3828): This form must be completed and submitted to DHCFP if it is listed on the Provider Enrollment checklist for your Provider Type.

Select "Online Provider Enrollment Portal" to begin Online Application

Review Provider Enrollment Information Booklet

Review Enrollment Checklists for Provider Type 32 – See Handout

#### When providing Community Paramedicine services, please also include:

- Community Paramedic NPI validation: Printed page from the NPPES NPI Registry displaying the provider's NPI or a printed copy of the email confirmation showing the provider's NPI
- Medical Director's NPI validation: Printed page from the NPPES NPI Registry displaying the provider's NPI or a printed copy of the email confirmation showing the provider's NPI
- Community Paramedicine Endorsement Individual (Division of Public and Behavioral Health or Southern Nevada Health District)
- Community Paramedicine Endorsement Agency (Division of Public and Behavioral Health or Southern Nevada Health District)
- Division of Public and Behavioral Health Community Paramedicine Compliance Agreement
- Payment Address/Servicing Agency Address on your enrollment/revalidation application



#### Nevada Department of **Health and Human Services** Division of Health Care Financing and Policy Provider Portal **Provider Enrollment**

#### Provider Enrollment

#### **Provider Enrollment**

Provider Enrollment Application Initiate a new provider enrollment application.

**Resume Enrollment** Resume an existing enrollment application that has not been submitted.

Enrollment Status Check the current status of an enrollment application.

#### **Other Links**

Division of Health Care Financing and Policy Provider Enrollment Information Booklet Enrollment Checklist



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Contact Us

Frequently Asked Questions



· · · · · · · · · · · · · · · · · · ·	<ul> <li>Indicates a required field.</li> </ul>			
Specialties				
Addresses				
Provider Identification	*Enrollment Type Gr	oup 🗸		
Other Information	Ownership change			
Ownership & Disclosure	*Provider Type 32	-Ambulance, Air or Ground		
Agreement	*Requested Enrollment Effective Date   08	/11/2017		
Agreement	Provider Information			
Attachments	A Federal Tax Identification Number, also known as an F	mployer Identification Number (FIN), is used to identify a business entity		
Summary		inployer rachaneadon Namber (Erry), is used to rachary a business endey.		
	*Federal Tax ID 0 11111111			
	*Are you currently enrolled as a Provider?	○Yes ●No		
	*Were you previously enrolled as a Provider?	○Yes ●No		
	Contact Information			
	This contact information is required for correspondence information who can assist with the request.	regarding the associated application. Provide the appropriate contact person and		
	*Last Name			
	*First Name			
	Filst			
	*Telephone Number   111111	Telephone Number Extension		
	Fax Number 😣			
	*Contact Email • yourema	ailaddress@domain.com		
	*Confirm Email Address 9 vourema	ailaddress@domain.com		
	yourchin			
	*Preferred Method of Communication Email	$\checkmark$		
		Continue Finish Later Careel		
		Continue Finish Later Cancel		



#### Nevada Department of Health and Human Services

Division of Health Care Financing and Policy Provider Portal

#### **Provider Enrollment**

<u>Provider Enrollment</u> > <u>Enrollment Credentials</u> > Enrollment Tracking Information

Friday 08/11/2017 11:53 AM PST

Continue

Frequently Asked Ouestions

Contact Us

Print Preview
Provider Enrollment: Tracking Information
Your enrollment application has been saved.
Your enrollment application has been assigned the following tracking number: 17999.
This tracking number must be kept for future reference. Your assigned tracking number, unique password, and tax identification number are all required for future access to your enrollment application. If any of these elements are lost or forgotten, you will be unable to access your enrollment application.
A confirmation email has also been sent to the following contact person's email, designated in the enrollment application:youremailaddress@domain.com.



5	Specialties	3				
	Specialties					
	The provider type is established on the Request Information screen. All subsequent specialties available for the selected provider type can be added on this screen. Only one specialty can be designated as the primary specialty. See the <u>Provider Enrollment Information Booklet</u> for the complete list of provider types and specialty codes. If a provider does not have a specialty, please enter the specialty NO SPECIALTY. You can enter an optional board certification for each specialty.					
	<ul> <li>Indicates a required field.</li> <li>Indicates a primary record.</li> <li>Click "+" to view or update the details in a row. Click "-" to collapse the row. Click the <b>Remove</b> link to remove the entire row.</li> </ul>					
	Specialty Acti	on				
1	E Click to collapse.					
_	Provider Type       Ambulance, Air or Ground       *Specialty       No Specialty         Specialty Code       000       Primary       Image: Code Specialty Specialty       Primary         Specialty Board       Image: Code Specialty	<b>&gt;</b>				
	Add Reset					

	Specialty	Action
÷	✓ No Specialty	
+	Click to add specialty.	

Continuo	Finich Lator	Cancol
conunue	Finish Later	Cancer

		Туре	Street	City	State	Action
+	Service		123 Main Street	Anytown	Nevada	<u>Copy</u> <u>Remove</u>
-	Click to collapse.			-	•	
	*Address Type 9 *Street		~			
	*City		*S	tate	<b>~</b>	
	Email Address 0		Confirm	n Email dress	• ]	]
Те	lephone Number	Office	Telephone Numbe	er Extension		
Те	lephone Number	Fax				
Te	elephone Number TDD					
Те	Contact Name elephone Number Add	Contact	Telephone Numb	per Extension		
				Continue	Finish Later Ca	ancel

Provider Identification			?		
* Indicates a required field	* Indicates a required field.				
Provider Legal Name					
The legal name and Provide Medicaid to generate the a	er Federal Tax Identif nnual 1099 form for t	ication Number (TIN) must match ax purposes.	the information on the W-9, and is used by the Nevada		
*Provider Legal Name	Community Parame	edicine			
Doing Business As Name					
Special Ownership Type					
*Is this entity owned political subdivi	*Is this entity owned or operated by the State of Nevada or any of its political subdivisions, e.g. state agency, county, entity or school district?				
Special Ownership Type		~			
NPI					
The NPI is the National Provider Identifier that is applied for and received through the NPPES Registry for all healthcare providers.					
License	<b>-</b>				
*Name of Issuing Licensing Board, State or Entity	Other-Other		$\checkmark$		
*License Number	1	*License State	Nevada 🗸		
*Effective Date 9	01/01/2017	■ *End Date ⊕	01/01/2018 × 📰		

Business Information				
*Nevada Secreta State Issued Busi	y of 1 Registered Name Community Parame ID			
*Choose the op that most clo describes the en you are enro	Sole Proprietorship V sely tity ling			
CLIA Certification				
CLIA Nur	ber			
Drug Enforcement	Administration (DEA) Number			
וס	A #			
Taxonomy Codes				
Choose your Taxonor	y Codes			
#	Taxonomy Codes	Action		
ŧ	261QA1903X - CLINIC/CENTER - AMBULATORY SURGICAL	<u>Remove</u>		
Click to add new Taxonomy Code.				
	Continue Finish	Later Cancel		

#### EFT Information

All providers must accept Nevada Medicaid and Nevada Check Up payments via Electronic Funds Transfer (EFT). If a provider does not have an active EFT account enrolled with Nevada Medicaid, that provider's Nevada Medicaid enrollment may be terminated or denied.

Electronic Funds Transfer (EFT) Authorization: I hereby authorize Nevada Medicaid and its subsidiaries to transfer my Nevada Medicaid and Nevada Check Up payments to the personal or business bank account shown below. I also authorize any necessary debit entries to correct payment errors. I understand the payments made through electronic funds transfers will be from federal and state funds and that any falsification or concealment of a material fact may be prosecuted under federal and state laws. This agreement will remain in effect until I notify Nevada Medicaid or the banking institution otherwise. I understand that Nevada Medicaid and/or my banking institution may also cancel this agreement at any time. All such cancellation notices must be made in writing and acted upon in a reasonable and timely manner.

If you have questions about completing the Electronic Funds Transfer Agreement, contact the Provider Enrollment Unit. If you have questions regarding your payment or the EFT program in general, contact the Customer Service Center. Both Nevada Medicaid departments may be contacted by phone at (877) 638-3472.

You will need to attach a voided check, or a letter from your bank that contains your bank's routing number.

#### Forms

The EFT Authorization form must be completed, including a signature and date, and uploaded to this application using the Attachments page before being submitted. All documents must be uploaded at the time of provider enrollment form submission in order for your application to be processed and considered complete.

Bank Letter

EFT Authorization Download

Financial Institution Information

*Financial Institution Routing Number	111111111
*Provider's Account Number with Financial Institution	Any Bank
Reason For Submission	Voided Check
*Include with Enrollment Submission	Bank Letter

Requested EFT Start/Change/Cancel date 08/11/2017

Continue Finish Later

Cancel

?

Additional Information		
*Are you enrolled in Medicare?	⊖Yes ●No	
*Days and Hours of Operation	M-S 12am-12am	
*Do you currently or will you provide service to recipients in the Fee For Service program, the Managed Care program or both?	Fee For Service and Managed Care V	
*Are you currently accepting new patients?	● Yes ○ No	
*Can you accommodate recipients with special needs?	● Yes ○ No	
Subsidiary or Parent		
Is the entity a subsidiary or parent of another entity?	⊖Yes ◉No	
Facility Rating		
Facility Rating	Profit	
Facility Control	Non-Profit Not applicable	

Facility Control		
Faci	ity Control	
Number of Beds	Charity Net applicable	
Swing Bed Acute	ICF Public State	ISO

Number of Beds				
Swing Bed     Acute     ICF     SNF     ICF/MR     ISO				
Mammography Certification Number (FDA-Certified mammography providers only)				
Mammography Certification Number				
Continue Finish Later Cancel				

Click "+" to view or update the details in a row. Click "-" to collapse the row. Click "Remove" link to remove the entire row.

Ту	Type of Entity Information					
	#	Type of Entity	Legal Name	Federal Tax ID	% of Ownership	Action
+	1	Owner	First Last	111111111	100	<u>Remove</u>
÷		Click to add Type of Entity.				

Does any individual and/or corporation have an interest of 5 percent or more in any mortgage, deed of trust, note or other obligation secured by the disclosing entity?

#### \* ○Yes ◉No

Are any Owners, Agents or Managing Employees related (includes spouses, children, siblings)?

\* 🛛 Yes 🖲 No

#### Background and Disclosure of Disclosing Entity These questions capture information regarding final adverse legal actions

These questions capture information regarding final adverse legal actions, such as convictions, exclusions, revocations and suspensions. All applicable final adverse legal actions must be reported, regardless of whether any records were expunged or any appeals are pending.

#### Who is authorized to make changes to enrollment and billing information?

Change Authorization Information			-
	#	Legal Name	Action
÷	1	First Last	Remove
+		Click to add Change Authorizations.	

Are you or any owner, agent, managing employee, or person with controlling interest currently enrolled, or have ever been enrolled, as a Medicare or Medicaid provider with another state (including Nevada)?

\* • Yes • No

Do you or any owner, agent, managing employee or person with controlling interest currently have a negative balance or owe money to any state or federal program (including Medicare and Medicaid)?

#### \* • Yes • No

Have you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest ever been convicted of a misdemeanor, gross misdemeanor or felony, including but not limited to, criminal offenses related to any program under Medicare, Title XVIII, Title XIX or any Medicaid program since the inception of these programs?

#### \* ○Yes ● No

Have you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest ever been placed on the Federal Office of Inspector General, Health and Human Service (OIG/HHS) exclusion list or otherwise been suspended, terminated, denied or debarred from participation in any program established under Medicare, Medicaid, Title XVIII, Title XIX or any other Medicaid program since the inception of these programs? This includes termination from the Nevada Medicaid program or any other state Medicaid program.

\* O Yes 
 No

Are you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest currently under investigation by any law enforcement, regulatory or state agency?

\* ○Yes ● No

Do you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest have any open or pending court cases?

\* ○Yes ● No

Have you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest ever been denied malpractice insurance?



Have you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest had any professional, business or accreditation license/certificate denied, suspended, restricted or revoked?

\* 🔾 Yes 🖲 No

Have you (individual or OPR provider), or any owner, agent, managing employee, or person with controlling interest ever voluntarily surrendered any professional license or certificate?

Finish Later

Cancel

Continue

\* 🖸 Yes 🔍 No

greement ?					
Instructions					
The terms of the request are outlined below. You must accept the request will not be submitted or saved.	The terms of the request are outlined below. You must accept these terms in order to submit the request. Failure to accept these terms mean that the request will not be submitted or saved.				
Changes can be made to the existing request by going back changes are made, the request can be reviewed from the Su	to the appropriate screen using the links available on the left-hand side. Once Immary Page after signing and continuing.				
Once the request is submitted and confirmed, a tracking number will be assigned. Note: The Nevada Medicaid and Nevada Check Up Provider Contract and Provider Declaration Statement are required with every request. A link to these documents is provided below.					
Terms of Agreement					
Provider Name	Community Paramedicine				
Street	123 Main Street				
	Nevada, 11111-1111				
Employer Identification Number (EIN) or Social Security Number (SSN)	11111111				
NPI	1234512345				
Contact Name	First Last				
Contact Email	youremailaddress@domain.com				

#### Provider Binder

I certify, under penalty of perjury, that the information and statements on this request and on any accompanying documents are accurate and true. I understand that the filing of materially incomplete or false information with this request is sufficient cause for denial of enrollment or termination from the Nevada Medicaid and Nevada Check Up Programs.

I understand that should I be enrolled as a provider of services under Nevada Medicaid and Nevada Check Up Programs, it is my responsibility to notify the Nevada Medicaid and Nevada Check Up Programs fiscal agent of any change to the information on this application including but not limited to address, group affiliation, change of ownership, or tax identification number.

Forms				
The following forms must be completed, including signature and date(s) and uploaded to this application using the Attachments page before being submitted. All documents must be uploaded at the time of provider enrollment form submission in order for your application to be processed and considered complete.				
Provider Declaration Statement Download				
Nevada Medicaid and Nevada Check Up Provider <u>Download</u> 搅 Contract				
Get ADOBE" READER"				
Continue Finish Later Cancel				

Supporting Documentation				
Submit all of the required documentation and fo	orms to continue the enrollment process.			
<ul> <li>A checklist of required documentation can b</li> </ul>	e found <u>here</u> .			
In addition to required documentation, additional supporting documentation can be uploaded with your application if necessary. If your responses to any questions on this enrollment application did not fit into the field on the page, type the question and response and upload the documentation using Other as the attachment type. All documents must be uploaded at the time of provider enrollment forms submission in order for your application to be considered complete. To upload the appropriate documents, follow the instructions under <b>Attachments</b> below.				
Note: There is a maximum of 15 MBs of inform	ation when uploading attachments by File Tra	insfer.		
* Indicates a required field.				
Provider Type and Specialty				
Provider Typ Provider Special	e Ambulance, Air or Ground ty No Specialty			
Attachments				
Click the <b>Remove</b> link to remove the entire row	nchments not in the list.	mission type, click browse, select th		
# Transmission Method	File	Attachment Type	Action	
<ul> <li>Click to collapse.</li> </ul>				
*Transmission Method FT-File	Transfer 🗸			
*Attachment Type			$\sim$	
*Upload File		Browse		
<u>Add</u> <u>Cancel</u>				
	Contin	ue Finish Later Cancel		

I certify, under penalty of perjury, that the information and statements on this request and on any accompanying documents are accurate and true. I understand that the filing of materially incomplete or false information with this request is sufficient cause for denial of enrollment or termination from the Nevada Medicaid and Nevada Check Up Programs.

I understand that should I be enrolled as a provider of services under Nevada Medicaid and Nevada Check Up Programs, it is my responsibility to notify the Nevada Medicaid and Nevada Check Up Programs fiscal agent of any change to the information on this application including but not limited to address, group affiliation, change of ownership, or tax identification number.

#### Supporting Documentation

Submit all of the required documentation and forms to continue the enrollment process.

A checklist of required documentation can be found <u>here</u>.

In addition to required documentation, additional supporting documentation can be uploaded with your application if necessary. If your responses to any questions on this enrollment application did not fit into the field on the page, type the question and response and upload the documentation using Other as the attachment type. All documents must be uploaded at the time of provider enrollment forms submission in order for your application to be considered complete. To upload the appropriate documents, follow the instructions under **Attachments** below.

Note: There is a maximum of 15 MBs of information when uploading attachments by File Transfer.

Atta	Attachments				
#	Transmission Method	File	Attachment Type		
1	FT-File Transfer	Web Announcement 1422.pdf (37K)	Voided Check or Bank letter for EFT, if applicable		
2	FT-File Transfer	LMS_Tip_Sheet.pdf (246K)	National Provider Identifier (NPI) documentation		

#### Instructions for Summary Page

If changes are required when viewing the Summary page, please select the appropriate link in the Table of Contents panel, navigate back to that page, and make changes. Note that if the Enrollment Type or Provider Type fields are modified on the Request Information page, that you will be required to navigate through the enrollment application wizard again and update all fields that are contingent upon these two fields.

Once you have reviewed the contents of this application, print a copy of this summary for your records, then select 'Confirm' to submit the enrollment for processing.

Print Preview

Save As PDF

Confirm

🔁 Enr	🔁 EnrollmentSummary636238803051799299.pdf - Adobe Reader					
File	Edit Viev	v Window Help				
	Open	🛃 🔁 🏠 🔚 🖨 🖂   🕥 🤇	1 / 5 = 77.9% - =			
ß	l i	Provider Enrollment Summary				
	F	Reason for Submission: New Enrollment Request				
	1	Tracking # 3244				
	F	Request Information				
		Requested Enrollment Effective Date	02/28/2017			
		Enrollment Type	Group			
		Provider Type	Hospital, Inpatient			

# **Covered and Non-Covered Services**

### **Covered and Non-Covered Services**

#### **COVERED SERVICES**

- Evaluation/Health Assessment
- Chronic disease prevention, monitoring and education
- Medication compliance
- Immunization and vaccination
- Laboratory specimen collection and point of care lab tests
- Hospital discharge follow up care
- Minor medical procedures and treatments within their scope of practice as approved by the Emergency Medical Services (EMS) agency's medical director
- A home safety assessment
- Telehealth originating site

#### **NON-COVERED SERVICES**

- Travel time
- Mileage
- Services related to hospital-acquired conditions and treatment
- If the recipient has a medical emergency requiring an emergency response, the ambulance transport will be billed under the ambulance medical emergency code
- Duplicated services
- Personal care services

# Navigating the Electronic Verification System (EVS)

# Logging in to the Provider Web Portal

Provider Login	?
*User ID	
Log In	
<u>Forgot User ID?</u> <u>Register Now</u>	
Where do I enter my password?	

Enter your User ID.Click Log In.

### Logging in to the Provider Web Portal (continued)

#### Computer and Challenge Answer the challenge question to verify your identity. Ouestion Site Key Challenge Question In what city were you born? The HealthCare Portal uses a \*Your Answer personalized site key to protect your privacy online. To use a site key, you are asked to respond to your Challenge Forgot answer to challenge question? question the first time you use a personal computer, or every time you Select O This is a personal computer. Register it now. use a public computer. When you type the correct answer to the Challenge This is a public computer. Do not register it. question, your site key token displays which ensures that you have been correctly identified. Similarly, by Continue displaying your personalized site key token, you can be sure that this is the actual HealthCare Portal and not an unauthorized site. If this is your personal computer, you can register it now by selecting: This is a personal computer. Register it now.

- Answer the challenge question to verify your identity the first time you log in from a personal computer or every time you use a public computer.
- Select personal computer or a public computer.
- Click Continue.

# Logging in to the Provider Web Portal (continued)

Confirm Site Key Token and Passphrase	Make sure your site key token and passphrase are correct.
Confirm that your site key token and passphrase are correct. If you recognize your site key token and passphrase, you can be more comfortable that you are at the valid HealthCare Portal site and therefore is safe to enter your password.	If the site key token and passphrase are correct, type your password and click <b>Sign In</b> . If this is not your site key token or passphrase, do not type your password. Call the <u>customer help desk</u> to report the incident. <b>Site Key:</b>
	Passphrase apple Password Sign In Forgot Password?

- Confirm that your site key token and passphrase are correct. If you recognize your site key token and passphrase, you can be assured that you are at the valid Provider Web Portal website and it is safe to enter your password.
- Enter your Password.

# Welcome Screen

Verify all provider information on left margin of screen.





The navigation bar contains six tabs that allow you to move throughout the Provider Web Portal.





## Attach the Appropriate FA Form(s) for the Authorization Type Being Requested

- Refer to the Providers Forms webpage at <a href="https://www.medicaid.nv.gov/providers/forms/forms.aspx">https://www.medicaid.nv.gov/providers/forms/forms.aspx</a> for the forms options.
- Verify that all fields are completed on the appropriate form(s) for the requested service.
- Type information into the form. Illegible forms will not be processed.
- The explanation of the reason that a request is being made and any special circumstances should be explicit and concise.
- All information including start dates and procedure codes must be consistent with information entered on the Provider Web Portal — Prior Authorization Request. If information is not consistent, it will cause delays.

# Resources

# **Additional Resources**

- For Forms: https://www.medicaid.nv.gov/providers/forms/forms.aspx
- For EVS General Information: https://www.medicaid.nv.gov/providers/evsusermanual.aspx
- For Secure EVS Web Portal: <u>https://www.medicaid.nv.gov/hcp/provider/Home/tabid/135/Default.aspx</u>
- Billing Manual and Guides: https://www.medicaid.nv.gov/providers/BillingInfo.aspx

#### **DHCFP Contact Information**

- Division of Health Care Financing and Policy: <u>http://dhcfp.nv.gov/</u>
- Medicaid Services Manuals, MSM Chapters: <u>http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/MSMHome/</u>

# **Contact Us**

### Contact Us — Nevada Medicaid

**Customer Service** 



**Customer Service Center** Telephone: 877-638-3472

Provider Web Portal Technical Assistance 877-638-3472

Web Portal Option 6



# **Thank You**